

# FAQ by Smartarget

## **I've installed it but I don't see the app on my website**

Check your website using incognito.

## **I changed the settings of the app but it doesn't shown on my website**

Sounds like a cache issue, try to add ?sm\_no\_cache=1 to your URL, for example:  
domain.com/?sm\_no\_cache=1

## **How can I make updates in the app settings?**

After installing the app, we recommend to make changes in the Smartarget Dashboard:  
<https://app.smartarget.online>

## **How can I see the usage statistics?**

Smartarget provides you statistics so you can see how many clicks were on the app, including the pages with most clicks, etc. You can find it all in your [Smartarget Dashboard](#)

## **I need support, how can I contact you?**

You're welcome to contact us here: [https://smartarget.online/page\\_contact.html](https://smartarget.online/page_contact.html)